

KARRATHA CONTRACTING PTY LTD

Lot 1003 Orkney Road & Lot 1504 Anderson Road
P O Box 442 Karratha WA 6714

EC 005745
Phone 91444705

Mobile 0427778639

ABN 41721563810
Fax 91444715

jim.bendon@kcpl.net.au

To : WIMC
Att : Director
Fax No :
Date : 05/02/09
Subject : CommandIT
Pages : 1

Sir

Karratha Contracting is a Karratha based facilities management company. Initially we chose CommandIT to supply and install a voip phone system, but this relationship has now expanded to full IT support

This includes

1. Remote server management,
2. 16 data terminals
3. A full email exchange service including remote mirroring
4. A high speed data link between 2 work premises
5. Remote access VPN's for managers
6. Two web based voip phone exchanges, including remote handsets, all missed calls are emailed as wave files
7. two IT racks including UPS, POE switches, Server, tape backup, ADSL2, phone/fax patching
8. License management, installation, support for our in house data base program
9. Monitoring of backup errors, server errors
10. IP based security cameras, viewable anywhere
11. All systems are scalable, all settings are data based for continued support
12. Supply and installation of numerous printers, various hardware
13. Liaising with hardware suppliers over problems etc
14. Future planning to ensure IT expansion is aligned to the business direction
15. After hours assistance

KARRATHA CONTRACTING PTY LTD

Lot 1003 Orkney Road & Lot 1504 Anderson Road
P O Box 442 Karratha WA 6714

EC 005745
Phone 91444705

Mobile 0427778639

ABN 41721563810
Fax 91444715

jim.bendon@kcpl.net.au

Karratha Contracting could not have expanded without the support of a professional IT team providing the correct advice. We will continue to use CommandIT and we are currently planning the next phase of development, being a new server for multiple remote connections for field workers.

Please feel free to call me to discuss CommandIT's excellent service

Regards

Jim Bendon
Managing Director
KCPL
042 777 8639